

FEMA Teams in Communities

FEMA's in-person support teams help disaster survivors apply for federal assistance, identify immediate needs, provide application updates and provide referrals to additional community resources.

They go to locations in affected communities—such as libraries, community centers and other local spaces—to provide survivors with the opportunity to reach FEMA in places they already know and trust.

State and local governments establish these locations with FEMA's support. FEMA also leverages partnerships with the private sector, voluntary agencies, faith-based and community-based organizations to support this effort.

Keep in mind: FEMA staff will never ask for or accept money and will always be wearing a FEMA identification badge with a photograph.

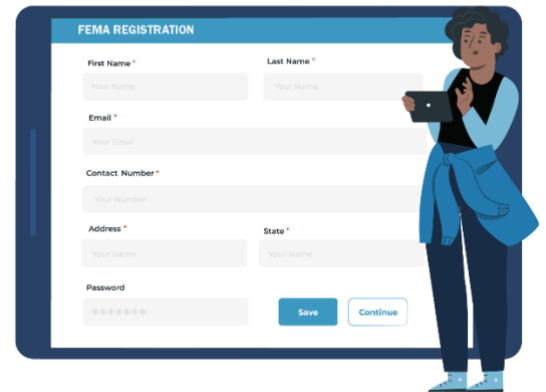
In-Person Support Sites and Disaster Recovery Centers

At both you can find:

- One-on-one support with a FEMA specialist to apply or get answers to your questions about the assistance process.
- Updates on your application status.
- Referrals to other types of assistance that may be available.
- Help submitting documents to FEMA to move your application forward.

Go to a [Disaster Recovery Center](#) for:

- Opportunities to meet with the U.S. Small Business Administration or other state or local officials to find additional types of assistance or resources.



Apply for FEMA Assistance Any Time

Individuals don't have to go to a Disaster Recovery Center or talk to a FEMA team member in person to apply for FEMA assistance.

- Visit [DisasterAssistance.gov](#). After applying, create an account to check for status updates and upload documents to move your application forward.
- Call the FEMA Helpline at 800-621-3362. If you use a relay service, such as video relay (VRS), captioned telephone or other service, give FEMA the number for that service.

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FEMA's mission is helping people before, during and after disasters.



FEMA

